

Privacy policy for third parties

We, FLAMME Sägen und Werkzeug GmbH, Weichselstr. 1, 36043 Fulda, Tel. +49 661 9477-0; E-Mail: shop@flammesaegen.de, set out below how we process your personal data. Should you have any questions concerning data protection, just contact our data protection officer at flamme-saegen@dsb-moers.de. Further contact information can be found here: www.dsb-moers.de.

Purpose of the data processing

If you contact us for other matters than the initiation of a contract, we are processing your data based on our legitimate interest to conduct our business operations pursuant to Art. 6 (1) (f) GDPR. In doing so, we take into account that no personal data is processed without an overriding legitimate interest—for example, when coordinating data protection issues with our customers' suppliers. We process master data (e.g., first and last name), contact details (e.g., email address, telephone number, address), communication and event-related data (e.g., content of your inquiry, correspondence), organizational and contextual data (e.g., function, company affiliation, if specified), and technical data (e.g., IP address and log data when using electronic communication channels).

Categories of recipients

In the context of the provision of services for special sectors, we use service providers that have been contractually obligated to maintain confidentiality and protect data in the event that access to personal data cannot be excluded. This category of recipients includes: IT service providers, affiliated companies, data destruction service providers and external consultants. Data disclosure to authorities requires the existence of overriding statutory provisions. If a data transfer to third countries is necessary for processing purposes, this is done exclusively under the conditions of Art. 44 et seq. GDPR.

Storage period and deletion of data

Your data will be stored for the duration of the processing and deleted after the purpose ceases to exist; if there are legal requirements, the data will be stored until the end of these requirements and then deleted.

Your right to information, rectification, erasure, object and data portability

You may avail yourself of your rights to access, rectification and erasure of data at any time. Simply contact us using one of the methods described above. Should you require data to be deleted, which we are still legally obligated to retain, access to your data will be restricted (blocked). The same applies to your right to object. You may avail yourself of your right to data portability if the recipient and ourselves have the technical means.

Right to lodge a complaint

You have the option at any time to lodge a complaint with a data protection supervisory authority.

Provision obligation

Without providing correct data, the conclusion of a contract may not be possible.